

FAQS about PRIME Flights and Hotel

#1: Can my flight be booked for a date before the group departure?

- No. It is a program requirement that all participants travel out together.

#2: Do I have to travel back with the group after the program ends?

- No. You will have the opportunity to work with the travel agency on your return options, but you will be responsible for any additional fees if applicable.

#3: Can I upgrade from coach to business/first class?

- Yes. Fees will vary by airline and will be based on availability.

#4: Can I use miles to purchase my round trip airfare between LAX and my destination

- No. This is not allowed because the university negotiates a group package, which includes airfare, hotel, ground transportation, and some meals. If you choose to use miles for your tickets, you will not be refunded for the ticket cost.

#5: How can I select a roommate?

- We'll ask you to access your GPP Profile and review the list of students traveling to the same site. From that list, you can select a roommate, and the system will automatically send them an email request. If they in turn select you, then you are done!
- If you don't select a roommate during the allotted time, we will select one for you.

#6: Can I request a single room?

- In your GPP Profile, you can select "I intend to pay for a single room."
- If you choose to request a single room, there will be an additional cost, which will vary by location.
- You will need to pay the travel agency directly before the deadline, otherwise you will be assigned a roommate.